



KENTUCKY'S PREMIER ROOFING COMPANY

FREQUENTLY ASKED QUESTIONS

SHOULDN'T I BE ABLE TO SEE ROOF DAMAGE FROM THE GROUND?

Following extremely severe weather it may be possible to spot problems from ground level. However, in many instances involving moderate damage only a detailed inspection can identify issues caused by wind and hail. You should never attempt to access a roof to locate damage yourself. Leave it to the professionals and let one of our qualified representatives evaluate the condition of your roof today!

HOW MUCH WILL I OWE?

If your renovation project is the result of an insurance loss you will only be responsible for your deductible and any upgrades you have chosen.

HOW LONG WILL IT TAKE TO REPLACE MY ROOF?

The majority of roofs will be done in one day. However, due to unforeseen circumstances it can sometimes take longer. We will always do our best to keep you informed and will notify you as soon as possible if we believe your project completion date needs to be extended.

I HAVE NEVER FILED AN INSURANCE CLAIM BEFORE. CAN YOU HELP ME THROUGH THE PROCESS?

Yes! Our specially trained project managers can walk you through contacting your insurance provider and filing a claim if you have not done so already. We have years of experience navigating the complexity of the claims process so you can leave the negotiating to us and rest assured you will be properly compensated for your loss.

HOW DO I KNOW THAT YOU ARE THE BEST?

Reputation! We have done thousands of roofs and restoration projects in the Greater Kentucky area and pride ourselves on excellent service! We have an A+ rating with the BBB and we strongly believe in customer care along with the most stringent levels of quality control.

'Specialists in Storm Loss Restoration'